



72 Hour 100% Buy Back Guarantee

Customer Name: _____ Co-Buyer: _____

Vehicle Description (Year, Make, Model): _____

VIN: _____ Dealership: _____

If you don't absolutely love your used vehicle, simply let us know within 72 hours, and you can return your vehicle to us – no questions asked!

Here are the details:

- Customer must notify the Dealership via email or certified mail **within 72 hours of contract signing**:
 - Email to buyback@thekeyonline.com
 - Certified mail sent to: _____
- The Vehicle must be returned to the Dealership where the Vehicle was purchased **within 48 hours of notification**, unless the authorization states otherwise.
- Customer must obtain a signed return authorization and vehicle acceptance form from Dealership prior to leaving the Vehicle.
- The Vehicle's condition must be the same as, or better than the listed condition of the Vehicle as stated on Vehicle Inspection & Delivery Form (i.e. the vehicle has not been in an accident and is free from modifications, scratches, dents, tears, breaks, cracks, stains, etc.).
- The Vehicle must have no more than an additional 50 miles per day from the date of purchase. Any mileage in excess of 50 miles per day may subject Customer to an excess mileage penalty of 35 cents per mile for miles driven in excess of 50 miles per day or may nullify this 72 Hour, 100% Buy Back Guarantee at the Dealership's discretion.
- If the Vehicle was delivered to Customer upon purchase, Customer is responsible for payment of any shipping charges incurred by Dealership in delivering the Vehicle to the Customer.
- The Vehicle must be free from any outside lien.

____ Yes. I fully understand the 72 Hour, 100% Buy Back Guarantee!

Customer: _____ Co-Buyer: _____